



Crystal Industries

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Dear Valued Customer,

Change Notification: Country of Origin Update and U.S. Manufacturing Expansion

We are pleased to share an important update regarding select Crystal Industries products. As part of our ongoing commitment to quality, supply reliability, and responsive technical support, we have expanded our domestic manufacturing capabilities.

Effective immediately, the following part numbers are now manufactured in the United States at our McKinney, Texas facility:

- SB3C
- SB3C-81
- SB2CC
- SB2CC-81

Accordingly, please update the Country of Origin for these items to **USA** within your systems and documentation.

To support a seamless transition, we have established inventory for these products, and standard lead times will remain **3 - 4 business days from order receipt**.

This investment strengthens supply continuity, shortens delivery timelines, and reinforces our commitment to serving you with dependable, high-quality products.

If you have any questions or require additional documentation, please contact your Crystal Industries representative.

Thank you for your continued partnership and trust in Crystal Industries.

Thank You

Linda Hurley

SVP Sales and Marketing

Crystal Industries

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